

Do you avoid using the phone because of your hearing loss?



Vermont
Telecommunications
Relay Service

Free* Captioned Telephone (CapTel®) Service by Vermont Relay enables individuals with a hearing loss to read what their caller says, while they speak and listen on the telephone.

- 24-hour service is offered at no cost to users.*
- Spanish Captioning is available for Spanish-to-Spanish calls.
 - Hours are from 8 am to 12 midnight EST
- CapTel phone has a large 7" screen with easy-to-read display.
- CapTel phone has a built-in answering machine with captions.
- It has a volume control (up to 40dB) and is easy to adjust during a call.

How to get a CapTel 840

- To apply for a free** CapTel 840 telephone through the Vermont Telecommunications Equipment Distribution Program, contact
 - (800) 639-1522
 - website: www.vtedp.org
- CapTel Customer Service:
 - (888) 269-7477
- For more information: contact Michelle Vicino
 - michelle.vicino@sprint.com
 - (860) 986-7234 (Voicemail)
 - (860) 899-1097 (Videophone)
 - www.vermontrelay.com/captel

* CapTel users are responsible for their own long distance charges.

** Dependent on income level – please call to find out if you are qualified to get a free CapTel phone.

CapTel is a registered trademark of Ultratec, Inc.

